



HELP ME, DOC!!

Computer Health, Safety and Survival Tips
from "Your Computer Doctor"
www.helpmedoc.com

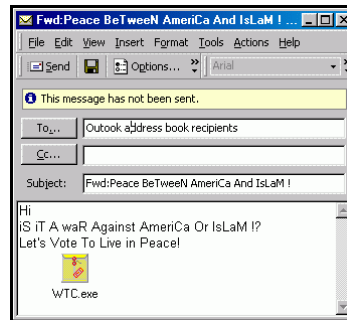
VIRUS ALERT! **WTC/Vote Virus**

The horrific terrorist attacks of September 11th impacted all of us in many ways. American's desire to help and contribute was manifest on an enormous scale. It is a sad and repulsive fact that – in the face of such tragedy - a small number of people seek to gain profit or perverted pleasure from our remorse.

Cyber-Terrorism

Such is the case with the "WTC" or "Vote" virus. Not only does this virus play on our emotions from the World Trade Center catastrophe, but it's overall purpose is equally depraved. If successful, the WTC/VOTE virus will:

- Erase your anti-virus software
- Send itself to everyone in your address book
- Open a "Back Door" that gives others access to ALL information on your computer – including passwords, credit card numbers, etc.
- Erase Windows from your computer on 1st restart
- Destroy ALL data on your hard drive
- Reformat your hard drive – making recovery impossible



WTC/Vote Virus Email

What is WTC?

The WTC/Vote virus comes as an email attachment (named WTC.EXE) which must be opened in order to become active. You are encouraged to activate the viral attachment in order to cast your "vote" to live in peace..

Prevention

Like most email viruses, WTC.exe can be prevented by applying a simple rule of thumb:

Don't open email attachments – ever!
If you didn't specifically ask for it, do NOT open it.

Damage Control

If you suspect you have the WTC vote virus:

DON'T TURN OFF YOUR COMPUTER!

This virus will destroy your data when the computer is restarted.

Follow the virus removal instructions on accompanying page or call me immediately.

John Bryant

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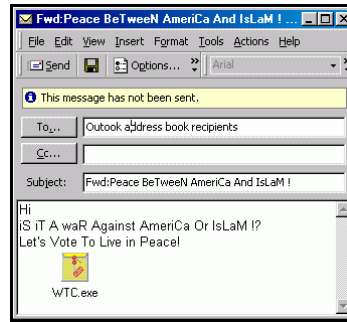
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WTC/Vote Virus Detection/Removal Instructions

What is WTC/Vote Virus?

The WTC/Vote virus comes as an email attachment (named WTC.EXE) which must be opened in order to become active. The email subject content and attachment icon will look similar to this →



WTC/Vote Virus Email

Warning! Changes to the registry made in error can cause file corruption or permanent data loss to your system. If you are not experienced with the Windows registry, seek assistance with this next step.

DETECTION

If you suspect you have already gotten the WTC vote virus:

DO NOT TURN OFF YOUR COMPUTER!

1. Click on the **Start Button**
2. Choose **Find**
3. Search for:
wtc.exe, zacker.vbs, mixdalal.vbs
4. If any of these files are found, you are infected.

REMOVAL

1. Locate and remove the following files:
WTC.EXE
ZACKER.VBS
MIXDALAL.VBS
2. Click on the **Start Button** and choose **RUN**
3. Type **SYSEDIT** and click on **OK**
4. In the AUTOEXEC.BAT file, look for and remove the following line:
echo Y | format C
5. Modify the registry:
(Read the following warning first!)

6. Open **Regedit**
7. Locate the following key:
HKEY_LOCAL_MACHINE\Software\Microsoft\Windows\CurrentVersion\Run
8. Delete the following value:
Norton.Thar
Windows\System\ZaCker.vbs
9. Close Regedit

PROTECTION

1. **DO NOT OPEN UNSOLICITED EMAIL ATTACHMENTS – EVER!**
2. Download and run the latest virus updates from McAfee or Norton.
3. Outlook users: Download/Install the latest security patches from the Microsoft web site
4. Alert anyone who sends you a copy of WTC.EXE that they are infected!

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